

Health and Wellbeing Board (HWB) Paper

1. Reference Information

Paper tracking information	
Title:	Evaluation Report from the Community Safety Assembly
HWBS Priority - 1, 2 and/or 3:	Priority 3
Outcome(s)/System Capability:	People are safe and feel safe / Empowered and Thriving Communities
Priority populations:	All
Civic level, service based and/or community led interventions:	All
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Board Sponsor(s):	Lisa Townsend - Surrey Police and Crime Commissioner
HWB meeting date:	28 September 2022
Related HWB papers:	N/A
Annexes/Appendices:	Annex 1 - Surrey Community Safety Assembly Evaluation Report

2. Executive summary

In March 2020, the then Community Safety Board merged with the Health and Wellbeing Board. The overriding aim of the merger was to create a whole systems approach and develop a sense of shared priorities through collaborative working. In March 2022 the Board agreed a proposal to hold a biannual meeting bringing the wider community safety community together with health and social care colleagues.

The first meeting took place in May 2022. The conference style format was developed to encourage and develop wider collaboration and innovation and to ask what barriers there are in taking the Community Safety Agreement forward.

3. Recommendations

Following a detailed evaluation report and analysis of the feedback from the Community Safety Assembly, the Health and Wellbeing Board is being asked for agreement to explore some initial areas of focus:

- Explore the information sharing culture in Surrey and seek to promote a clear set of principles.

- Develop the Healthy Surrey website further as a portal for professionals to access resources in supporting individuals and communities.
- Increase the representation at the Health and Wellbeing Communications Group to include more community safety members to ensure campaigns and key messages are programmed in and are distributed across the systems.
- Work with the priority populations including the Key Neighbourhoods to ensure community safety partners are well represented and there is a broader understanding of available interventions.

4. Reason for Recommendations

The recommendations have been drawn from the feedback from the Community Safety Assembly and detail positive steps forward to begin to work closer together and break down the barriers between systems.

5. Detail

The first Community Safety Assembly took place in Dorking Halls and 82 people attended from 18 partner agencies. Partners that were in attendance included all 11 District and Boroughs, Surrey County Council, Surrey Police, Probation, Health representatives and representatives from the voluntary sector.

The agenda was formed around the Community Safety Agreement with the afternoon comprising three sessions: protecting our most vulnerable, protecting our communities from harm and empowering our communities to feel safe.

The full evaluation is detailed in Annex 1. but the discussion led to several areas or themes that could become areas for the Health and Wellbeing Board to include in the implementation plans under Priority three 'Supporting people to reach their potential by addressing the wider determinants of health' and - Outcome 'People are safe and feel safe.

Areas of focus -

Information sharing – many of the comments, particularly in the first and second session highlight the need to improve information sharing. Sharing information on our vulnerable people and communities should ensure effective delivery of targeted resources and provide all agencies the complete picture of what interventions are taking place.

'Information sharing and data analytics to focus and join up activity'

'Working together to fix the plumbing on data and insight systems'

'Join up systems to identify low level but persistent behaviour, as well as the most serious'

Knowledge – throughout the Assembly the theme of knowledge came up. Particularly being aware of what other partners responsibilities are and what is available locally to ensure our service users receive the best care.

Recommendations include directory of services, joining up teams and cross organisational briefings.

'Knowledge of available services and other relevant organisations'

'Knowing who to approach in an organisation'

'Knowing what partners can offer and when it is right to offer the service'

Leadership / Strategic prioritisation – many of the comments related back to having a clear direction from the centre. It links to knowledge, but all partners being aware of the Health and Wellbeing Boards priorities, its work around priority places and the population groups and signing up to the 4 Cs would create a more joined up system.

'Clear strategic and aligned direction across all agencies'

'Alignment with health'

'Enable and facilitate local delivery'

Communication and Engagement – the communication and engagement theme was picked up throughout the table discussions. Having targeted, engaging communications enables communities to understand what partners are delivering in their area, how they can access support and particularly in the second session increase reporting.

'Engage and listen to the community'

'Genuine engagement with communities'

'Give confidence in reporting'

'Make information more available about reporting'

Listen and hearing – under the Empowered Communities section, listening and truly taking on board what communities want was central and links to the delivery of resilient and local problem solving. The Assembly picked up that communities need to be part of the local delivery, that we need to work with communities trusted groups in community facilities and ensure there is a listening loop.

'Facilitate communities to identify solutions and opportunities for themselves and then deliver'

'Give the communities a real say in issues'

'Understand local need, priorities and how partners can contribute'

Unseen communities – a prominent theme in the final session was around inclusion and diversity. Many comments centred on the need for a work force that represented the community but also wanted statutory partners to ensure they identify, listen and hear our unseen communities. Key for community safety colleagues is to make sure they are linked into the priority place work. Time should

be given as to how this involvement can take place and the role community safety partners can play.

'Engage with protected characteristics groups to ensure diversity and inclusion'

'Engage with the hardest to reach and give them a voice'

Recommendations

The Community Safety Assembly provided a wealth of information and feedback from community safety partners, focusing on improving the relationships at a local and strategic level.

It is recommended that the Board focus on some initial areas

- Explore the information sharing culture in Surrey and seek to promote a clear set of principles.
- Develop the Healthy Surrey website further as a portal for professionals to access resources in supporting individuals and communities
- Increase the representation at the Health and Wellbeing Communications Group to include more community safety members to ensure campaigns and key messages are programmed in and are distributed across the systems. And
- Work with the priority communities to ensure community safety partners are well represented and there is a broader understanding of available interventions.

It is also recommended that the Health and Wellbeing Board receive detailed updates on some thematic areas such as Domestic Abuse, Serious Violence and Fraud to begin to consider positive actions to reduce the risk to our most vulnerable people and communities.

6. Challenges

The evaluation report identified several obstacles to embedding the merger and seeing the Community Safety Agreement is implemented. Working with key partners and as part of the work around the implementation plans, steps will be taken to support positive change.

7. Timescale and delivery plan

If these early recommendations are endorsed then they will be developed into the Health and Wellbeing Board Implementation Plans to be brought back to the Board in December.

8. What communications and engagement has happened/needs to happen?

Future engagement will take place through the Community Safety Assembly and the Prevention and Wider Determinants Board. Continued communication will take place with Community Safety Partnerships.

9. Next steps

- Incorporate the recommendations into the implementation plans.
- Communicate the November Community Safety Assembly agenda, focusing on the feedback from the May Assembly.
- Work with the Prevention and Wider Determinants to consider closer alignment between Health, Social Care and Community Safety.

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